

Ben Quinlan

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WORK EXPERIENCE

Arctic Wolf

2021 - Present

Senior Product Manager – Infrastructure Platform | 2025 – Present

- Implement a company-wide greenfield CI/CD platform across 1,000+ services and 70+ development teams.
- Develop and execute on roadmaps spanning several company-wide product areas.
- Oversee co-op students, enabling them to deliver impactful results while enhancing their skills in product management.

Product Manager – Infrastructure Platform | 2023 – 2025

- Initiated and launched a developer portal powered by Backstage enhancing engineering productivity for 500+ developers.
- Introduced an automated certification process as part of a software release train to accelerate feature deployment timelines.
- Transitioned 9 developer teams to agile methodologies, fostering cross-functional collaboration and reducing delivery time.

Product Owner - Data Platform | 2022 – 2023

- Developed a cross-organization roadmap for a Machine Learning Platform to facilitate experimentation and feature delivery.
- Implemented agile methodologies which increased the teams sprint stability and reduced missed deadlines by 80%.
- Identified and resolved cross-organization inefficiencies which improved collaboration and roadmap predictability.
- Reduced operating costs of three services by over 90% through strategic resource optimization and waste reduction.

Product Manager Co-op | 2021 – 2021

- Oversaw the design, planning and development of a full stack product for SOC teams to replace legacy tooling.
- Worked closely with key stakeholders to elicit, prioritize, and define features with relevant metrics.

Software Developer Co-op | 2021 – 2021

- Developed microservices using Go that leveraged REST APIs for internal and external communication.
- Refactored existing bash scripts and Go services to increase readability and reduced lines of code by a factor of 3.
- Worked with Chef to transform existing and legacy AWS infrastructure into Infrastructure-as-Code.

Thinktum Inc

2020 - 2020

Full Stack Software Developer Co-op

- Proposed and developed responsive internal tools using AngularJS and Node.js saving over 50 hours of monthly labor.
- Researched, developed, and implemented AWS infrastructure for developers using Terraform and Ansible.

Zenreach

2019 - 2019

Full Stack Software Developer Co-op

- Designed and implemented microservices with Go and Scala, using Apache Kafka for data streaming and processing.
- Built responsive React applications which utilized Redux and allowed users to configure microservices.
- Created a gRPC server and Python shim to handle interactions between user interfaces and microservices.

Imagine Communications

2019 - 2019

DevOps Software Developer Co-op

- Implemented new internal development systems and CI/CD pipelines using Ansible and Terraform and HashiCorp Vault.
- Developed a Jira plugin which adds custom menu items to improve the workflow of internal development teams.

OpenText

2018 - 2018

Software Developer Co-op

- Developed a framework to overhaul the generation of dynamic web pages using HTML, CSS, and JavaScript.
- Researched and implemented WCAG accessibility standards to transform Content Server into a fully accessible product.

EDUCATION

University of Waterloo

Bachelor of Computer Science

- Minors in Economics and Management Studies

SKILLS & INTERESTS

Skills Product Lifecycle Management; CI/CD; Product Roadmap Development; Agile Methodologies; Go; C++; Python; Bazel; Jenkins; AWS; Terraform; RBAC; Technical Requirement Writing; Stakeholder Management.

Interests: Investing; Piano; Weightlifting; Alpine Skiing; Homelab Tinkering